## ENGRAVING EMBROIDERY AND MODIFYING ITEMS

Flexxgenix Ltd will not be held responsible for damages to your personally submitted garments or articles provided for heat pressing or embroidery.

Flexxgenix Ltd will not be held responsible for damaged items nor will we accept irreplaceable items.

Accidents are extremely rare but can happen; all measures are taken by Flexxgenix Ltd to make sure that all equipment is in good working order daily to keep problems to a minimum.

If a customer leaves design choice, material colour or design, thread colour or font choice up to Flexxgenix Ltd’s discretion and the customer is not satisfied with the end product, Flexxgenix Ltd will not replace the item nor will Flexxgenix Ltd re-do the order for free. The item must be paid for and if the customer wishes to have the item re-done, Flexxgenix Ltd will charge for the re-done item as well.

Please sign this disclaimer so we can go ahead with your order.

SIGN

PRINT

COMPANY

DATE